

Welcome to CAREPAY Solutions

Sending money to Loved-ones in Care is now so much easier. It's simple to register:

1. Go to www.carepaysolutions.co.uk and scroll down to the 'App Walkthrough' section & at the bottom click on the appropriate Button for your type of Smartphone:
 - a. Google Store for Android
 - b. Apple Store for iPhone
2. Once you have downloaded the App, register by filling out the following details:

Username (Please enter this with no spaces)

First Name

Last Name

Email Address (Must be a valid email address)

Password (Please note Username & Password are case sensitive)

1. From the drop-down list click on the Care Home your Loved-one resides at
2. You will then be required to enter the HSC number (Health & Social Care Number) for your relative (see below)
3. Click on verify and if your HSC is correct, your relative's forename will appear in the box
4. Click in the box to 'Agree to the Terms of Service'
5. Finally click 'Sign up' to finish your registration

Once registered, you will be brought to the log in screen.

To log in:

1. Enter your username OR your email address
2. Enter your password
3. If you wish the App to remember these details for future logins, click 'Keep me logged in' (As the financial appointee for your relative, for security reasons please use your own phone or device.)

Once logged in, add your credit/debit card details (any card can be used but to avoid your card being rejected, make sure the address of the user matches the address the card is registered to). You can now add a credit balance to the CAREPAY App. We recommend using the App balance to pay for items. However, if preferred, you can pay with the registered credit/debit card. You are now ready to send money to your Loved-one for Personal Care Services

A step-by-step App walk through is also available at www.carepaysolutions.co.uk

